



*Alison & Louise at*  
**Perfect Harmony**

**July 2020**

**COVID 19 PATIENT POLICY**

- Clients must attend the salon alone unless agreed in writing beforehand.
- Please call or message the salon on arrival to check whether we are ready for you to come inside 07432105178 for Lou or 07598652653 for Alison
- As you enter the salon you will be required to sanitise your hands, please either bring your own mask or to ensure masks conform to the safety standards required you will need to purchase the mask from us for £1.

Therapists will be wearing masks, visors, aprons and gloves and will open any doors that need opening for you, so you have no need to touch anything other than the chair/couch. All treatments conform to the standards set out by the therapist's professional body and the salon has a strict policy in place for therapist's regarding this and also the cleaning and sanitising of the salon on arrival, between client's and on leaving the clinic. If you would like to see a copy of this policy, please let us know and we will email a copy to you.

- Couch roll will be used on the treatment beds and all beds, pillows, and anything else that has been touched will be cleaned and sanitised between every client.
- Payment can be made by card or bank transfer (if preferable cash can be taken in a controlled manner). The £1 fee for the mask will be added to your treatment charge.
- On leaving the salon you may either take your mask with you or dispose upon leaving.
- A Heath check form will be requested to be completed prior to every treatment at the salon until further notice

PLEASE CONFIRM IN WRITING VIA EMAIL THAT YOU HAVE READ THIS POLICY AND CONSENT TO ATTENDING THE CLINIC FOR FACE TO FACE TREATMENT. WITHOUT CONFIRMED CONSENT WE ARE UNABLE TO OFFER YOU TREATMENT IN PERSON. IF YOU HAVE ANY QUESTIONS OR CONCERNS PLEASE FEEL FREE TO ASK.

Thank you

Alison & Louise